

## Report User Guide

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Your Actual	Your Risk Adjusted	SHP Database	Your % Ranking	Your Risk Adj % Ranking

### Data Key:

- Your Actual** is your actual score using CMS methodology.
- Your Risk Adjusted** is calculated using an adaptation of the 2009 CMS risk adjustment model.
- SHP Database** is the SHP Benchmark for each measure.
- Your % Ranking** shows how your agency ranks within the SHP database using the actual non risk adjusted data. For example, if you are ranked at "80% (Top 20%)", this means that you are in the 80th percentile and that 80% of home health agencies in the SHP Database had a lower score, and 20% had a higher score.
- Your % Ranking Risk Adjusted** shows how your agency's risk adjusted score ranks within the SHP database. For example, if you are ranked at "80% (Top 20%)", this means that you are in the 80th percentile and that 80% of home health agencies in the SHP Database had a lower score, and 20% had a higher score.

### Note on Risk Adjustment:

- In adapting the 2009 Risk Adjustment model to 2010 data we found that while the conversion works, there is potential for differences in cases where agencies are filling out measures differently than they were in 2009. In cases where clinician training has impacted the way patients are assessed this will contribute to less accurate risk adjustment. Through testing we have determined that these differences are not great enough to invalidate the data but it is something that must be taken into account. When new risk adjustment methodology is released the report will be updated accordingly.

### Note on % Ranking:

- CMS uses the "Top 10%" or "Top 20%" terminology when showing percentile rankings as they pertain to Pay for Performance. To help put this report in context with the CMS terminology, we included numbers using their method in parenthesis next to the actual percentile ranking score, for scores above the 50th percentile.

### Additional Notes:

- \*Measures still under testing by CMS for inclusion in Home Health Compare.
- **Outcome Measures**  
CMS is scheduled to publish risk adjusted Home Health Compare data on OASIS-C measures July 2011.
- **Potentially Avoidable Events**  
*Emergent Care related to Wound Deterioration* - this measure is included in Home Health Compare but is not separated out and listed as a Potentially Avoidable Events. With the addition of the new Home Health Compare measure, *Increase in Number of Pressure Ulcers*, we felt it would be more clear to list these separately from the Outcome Measures.  
*Increase in Number of Pressure Ulcers* - risk adjustment methodology is not yet available for this new measure. When that is released by CMS, it will be implemented on this report.
- **Process Measures**  
CMS has stated that these measures will be publicly reported but that they will not be risk adjusted.
- **HHCAHPS**  
CMS is currently testing for future "Patient Mix" adjustment methodology in HHCAHPS. When the results of that testing become public we will explore the possibility of incorporating their methodology into the report.

### Missing Data:

If 'Your Data' is missing from one or more complete sections of the report, you may not be using both the SHP for Agencies and the SHP for HHCAHPS programs. To find out more about receiving the benefits of both programs, contact SHP at: <http://www.shpdata.com/public/contact.asp> or by calling (805) 963-9446.

For all other additional information please contact SHP Support at <https://secure.shpdata.com/Support/Default.aspx> or by e-mailing [clientservices@shpdata.com](mailto:clientservices@shpdata.com).